

Seamless Service Directory

Updated Oct 2019

For alternate format/reasonable accommodations, call 602-262-7176 or TTY 602-534-5500 (7-1-1 Friendly)

EMERGENCY NUMBERS

(24-hour service)

Police, Fire, Medical Emergency	9-1-1
Accident Cleanup	262-6441
Crime Stop (Police)	262-6151
Gas Leaks - Southwest Gas	271-4277
Police (Crime Stop) non-emergency	262-6151
Police (General Information)	262-7626
Poison Control	253-3334
or	1-800-222-1222
Power Outages	
APS	371-7171
SRP	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. – 4:30 p.m.	262-6691
Nights, weekends, holidays	261-8000
Sewers (Storm) Clogged	262-6441
Traffic Signals, Malfunctioning	262-6021
Water Leaks, Broken Hydrants &	
Water Mains Emergency	261-8000

Para servicios en español, favor de llamar al 602-262-7492.

All numbers are in 602 area code unless indicated

Abandoned Vehicles

Private Property	262-7844
Streets, Alleys.....	262-6151

ADA Concerns

262-7486

Airport (Sky Harbor International)

24-hour Switchboard	273-3300
Noise Information	844-244-7430
..... or	602-683-2669
Paging.....	273-3455 or 273-3456
Parking	273-4545

Alley

Repair or Grading, Hazards, & Permit for Dust Proofing	262-6441
Trash in Alley	262-6251

Online service requests and service information:
phoenix.gov/atyourservice
602-262-7176, en español al 602-262-7492

DISCLAIMER

The information in this document was compiled from various Phoenix City Council Publications and may not be accurate or current in all instances.



Thelda Williams
District 1 Councilwoman

We're Number 1!

Air Quality (Environmental Programs)... 256-5669

Ambulance Billing Information 261-8414

Animals

Barking Dogs.....	262-6466
Dead Animal	262-6791
Dog Licenses (Maricopa County)	506-7387
Horses (Lot Too Small).....	534-4444
Rabies (Maricopa County)	506-7387

Annexations 256-3245

Arson Report Arson-caused Fires
.....26-ARSON, 262-6774

Arts and Culture..... 262-4637

Auctions

City Surplus Vehicles & Equipment..	534-0828
Police	252-4842

Blight/Property Maintenance

Violations 534-4444

Blue Stake	8-1-1 or (call before you dig).....	263-1100
Budget and Research		262-4800
Building Inspection and Permits (See Construction Permits)		
Buildings, Open/Vacant		534-4444
Building Safety		
Non-Permitted Construction		262-7884
Permit Records		262-7800
Business Development Programs		262-5040
Business Customer Service Center		534-2000
Bus and Alternative Transit Services		
ADA Certification		495-5777
Phoenix Dial-A-Ride		253-4000
Reduced Fare Certification (youth 6-18, seniors 65 and older & persons with disabilities).....		253-5000
Ride Share (carpool/vanpool)		262-7433
Route & Schedule Information		253-5000
Taxi Programs (for seniors & people with disabilities)		801-1160
Cable TV		
If problems aren't resolved by cable companies.....		495-0102
C.A.R.E.S. (PHX)		262-6251
City Clerk		262-6811
City Council District 1		
Councilwoman Thelda Williams ...		262-7444
phoenix.gov/district1		
council.district.1@phoenix.gov		
twitter.com/TheldaWilliams1		
youtube.com/PHX11Television		
District 2		262-7445
District 3		262-7441
District 4		262-7447
District 5		262-7446
District 6		262-7491
District 7		262-7492
District 8		262-7493
City Court (See Municipal Court)		
City Manager		262-6941
City Prosecutor		262-6461
City Switchboard		262-6011
College Depot		261-8847
Commercial Site Information		495-0302
Community & Economic Development (Programs)		262-5040
Conservation (Water)		261-8367
Construction Noise		
General Information.....		262-7811
Construction Permits		
Private Property/Commercial.....		262-7811
On Right of Way		262-6551
Convention Center		262-6225
Box Office		262-7272
County Information (Maricopa).....		506-3011
Damage Claim Against the City		262-5054
Development Services		262-7811
Dial-A-Ride		253-4000
Eligibility process.....		716-2100
Disabled Services (Special Populations)		
7-1-1 Friendly		
City of Phoenix Relay TTY		534-5500
Equal Opportunity TTY		534-1557
Library TTY		254-8205
Parks TTY		262-6713
Personnel TTY		261-8687
Recreation		262-4543
Recreation TTY		534-2491
Discrimination Complaints		262-7486
Domestic Violence		534-2120
Drainage		
Clogged Street Drain		262-6441
Drainage Plan Review		
Project Engineering.....		262-6551
Flood Plain Management.....		262-4960
Dust		
Complaints - (Maricopa County Air Quality Department).....		372-2703
Permits - (Maricopa County Air Quality Department).....		506-6010
Vehicles on Private Unpaved Lots		534-4444
Illegal Alley Traffic		262-6151
Education Programs		495-0314
Elections		
City of Phoenix		262-6837
Maricopa County.....		506-1511

Online service requests and service information:

phoenix.gov/atyourservice

602-262-7176, en español al 602-262-7492

Employment (City of Phoenix)	
City Job Information	
(recorded message).....	534-5627
City Human Resources Department	
General Information	262-6277
Discrimination.....	262-7486
Police and Fire	534-5627
Workforce Connection	
One-Stop Career Centers.....	262-6776
Environmental Programs Office	256-5669
Environmental Quality (Dept. of)	771-2300
Equal Opportunity	262-7716
Business Certification.....	262-6790
Cultural Diversity.....	261-8550
Discrimination Complaints	
(employment, fair housing,	
public accommodations)	262-7486
S/DBE Business Certification	262-6790
S/DBE Supplier & Contractor	
Compliance.....	495-0887
Family Advocacy Center	534-2120
Child Abuse	534-2120
Domestic Violence.....	534-2120
Sexual Assault.....	534-2120
Fences	
In Disrepair or Over-height.....	534-4444
Permits	262-7811
Film Office	262-4850
Fires	
To Report Fires	9-1-1
Fire Administration.....	262-6297
Fire Prevention.....	262-6771
Fire Department Ambulance	
Billing Information.....	261-8414
Flood Information	
Flood Plain Management (zones)	262-4960
Within City Limits	262-6441
Flooding of Streets & Alleys	
(due to stormwater - 24 hrs).....	262-6441
All other causes.....	262-6251
Emergency (night, weekend)	261-8000
Garbage (all issues)	262-6251
Barrel Repair	
Green Barrel/Alley Collection	
Household Hazardous Waste	
Illegal Dumping	
Recycling (Blue Barrel/drop off)	
Trash Services	
Transfer Stations	

Golf Courses (see Parks and Recreation)	
Graffiti	
Graffiti Busters.....	534-4444
Graffiti in Parks	262-6862
Graffiti on Public Art	262-4637
Graffiti Reward Hot Line	262-7327
Grant Coordinator	262-1833
Head Start	262-4040
Historic Preservation	261-8699
Home Maintenance Training Classes	
Homeward Bound.....	495-0700
Household Hazardous Waste	
General Information	262-6251
Disposal of ammunition & war souvenirs	
.....	534-2810
Housing	
Assistance for Low-Income Residents...	262-6794
Discrimination.....	262-7486
Housing Program Assistance.....	534-1974
Public Housing	262-6794
Rehabilitation.....	495-0700
House Number Information	
Development Services Dept.....	262-6551
Human Services	
PHX C.A.R.E.S.	262-6251
Community Services Division	262-4520
Education Division	262-4040
Head Start Division	262-4040
Family Services Centers:	534-2433
4732 S. Central Ave	534-4732
914 W . Hatcher Road.....	495-5229
3454 N. 51st Ave	262-6510
Management Services Division	262-6666
Senior Services.....	262-6631
Utility Assistance.....	262-4520
Youth Services Division	534-6806
Illegal Dumping	262-6251
Dumping in Washes	262-6441
Information (City Switchboard).....	262-6011
Internet.....	phoenix.gov
Keep Phoenix Beautiful	262-4820
Landlord/Tenant Counseling	534-4444
Landfills	262-7251

Libraries

Burton Barr Central Library – 1221 N. Central Ave	262-4636
Acacia – 750 E. Townley Ave	262-4636
Agave – 23550 N.36th Ave	262-4636
Century – 1750 E. Highland Ave	262-4636
Cesar Chavez – 3635 W. Baseline Road	262-4636
Cholla – 10050 Metro Pkwy East	262-4636
Desert Broom – 29710 N. Cave Creek Road	262-4636
Desert Sage – 7602 W. Encanto Blvd ..	262-4636
Harmon – 1325 S. Fifth Ave	262-4636
Ironwood – 4333 E. Chandler Blvd	262-4636
Juniper – 1825 W. Union Hills Drive	262-4636
Mesquite – 4525 E. Paradise Village Pkwy North	262-4636
Ocotillo – 102 W. Southern Ave	262-4636
Palo Verde – 4402 N. 51 st Ave	262-4636
Saguaro – 2808 N. 46th St	262-4636
South Mountain – 7050 S. 24th St	262-4636
Yucca – 5648 N. 15th Ave	262-4636
Renew Overdue Materials	534-6666

Licenses & Permits

Games, Theatre, Videocenter	262-4638
Liquor Permits, Bingo Licenses....	262-4638
For Private Citizens at Park Facilities	262-6861
Privilege (Sales) Tax Licenses.....	262-6785 (including annual license fee information)
Regulatory Licenses: Auctions, Massage, Second Hand	262-4638
Sidewalk Vending (downtown)....	262-4638
Street & Mobile Vendors.....	262-4638

Lot Splits..... 261-8235

Maricopa County Government

Information 506-3011

Mayor..... 262-7111

Mayor's Commission on Disability Issues
..... 262-7716

Municipal Court

Arraignment Information	262-6421
General Court/Case Information	262-6421
Jury Information	534-9931
Orders of Protection/Injunctions Against Harassment/Vicious Animals....	262-7120

Neighborhood Services Department

General Information	534-4444
Community Development.....	534-4444
Housing Rehabilitation.....	534-4444
Neighborhood Association Listing....	495-0113
Neighborhood Preservation	534-4444
Neighborhood Specialist Program....	534-4444
Zoning Enforcement	534-4444

Odor - Industrial and Commercial

(Maricopa County
Environmental Services) 372-2703

Orpheum Theatre 262-7272

Parking Tickets 262-6785

Parks and Recreation 262-6861

Community Centers and Recreation .. 262-6862
(See Human Services for other centers)

Aquatics..... 534-6587

Night Emergency 534-9440

North Mountain Parks

(group reservations)..... 495-5458

PAC After School Program..... 262-7370

Papago Park (group reservations) 495-5458

South Mountain (group reservations) 495-5458

Golf Courses (general information) .. 262-6861

Aguila..... 534-6116

Cave Creek 534-8820 || Encanto (18 hole) | 534-6823 |
Encanto (9 hole)	262-6870
GCU	623-846-4022
Palo Verde	249-9930
Papago.....	275-8428
Natural Resource Division	495-5458
Park Rangers.....	262-6861 or 495-5458

Parks..... 262-6862

Automated phone directory..... 262-6861
(City parks are listed under “Phoenix City
Government” in your telephone directory)

Phoenix Center for the Arts

1202 N. Third St 254-3100 |

Phoenix Urban Forestry (tree planting)
..... 495-3763

Pueblo Grande Museum and Cultural Park

4619 E. Washington St 495-0901 |

Phoenix Recreation Program Info 262-6861

Softball Programs 262-6483 || Team Sports | 262-6483 |
| Tennis Center 6330 N. 21st Ave | 249-3712 |

Sidewalks (Information)	262-4053
Signs	
Illegal Signs	534-4444
Regulation and Permits	495-0301
Sign Violation Hot Line.....	534-4444
Sister Cities	534-3751
Snake Removal	
Phoenix Herpetological Society	550-1090
Arizona Herpetological Society ..	480-894-1625
Social Assistance	
Emergency Food, Clothing, Transportation or Counseling	262-6666
(also see Human Services for other listings)	
Solid Waste and Trash Service	262-6251
Special Assessment Payments	262-6876
State of Arizona Government	542-4900
Storm Drains, Lines	
Clogged	262-6441
Illegal Dumping, Water	262-6441
Information	256-3190
Information - en español	495-0334
Storm Flooding - Streets and Alleys (24 hours)	262-6441
Street Lighting Installation, Repairs & Maintenance.....	495-5125
Streets	
Abandonment of Alleys	256-3487
Bad Barricading Hot Line	262-6000
Block Party Permit	534-5369
Flooding (24 hours).....	262-6441
General Repair or Grading	262-6441
Improvement District (local streets)	262-4053
Request for Closure	262-6235
Request for Marking Streets & Crosswalks	262-4659
Street Hump Program.....	262-4659
Street Sweeping (including glass, accident debris)	262-6441
Visibility Blocked at Intersection...	262-4659
Switchboard, City of Phoenix	262-6011
Symphony Hall Box Office	262-7272
Taxes	
Property Taxes (County)	506-8511
Tax & License Information Line.....	262-6785
Tenant (Renter) Information	534-4444
Traffic and Parking Complaints	262-4659
Traffic Court - Civil and Criminal Cases .	262-6421
Traffic Safety Coordination	534-1623

Traffic Signals	
Request for Installation	262-4659
Report of Damage or Malfunction (24 hours).....	262-6021
Traffic Signs	
Installation, Damage Report.....	262-4659
Downed Stop Signs.....	262-6449
Trash Services	262-6251
Trees Maintained by City Only	
Trimming, Removal or Permit for Planting in Right of Way	534-9556 or 262-6501
Trees in Street (overgrown)	262-4659
Utilities (Before You Dig - Blue Stake)	263-1100
Vehicles	
Abandoned, on Public Property (streets/alleys).....	262-6151
Emissions Hot Line	470-4646
Inoperable, on Private Property	534-4444
Village Planning Committees	262-6882
Volunteering	
Blight Busters	534-4444
Boards and Commissions.....	262-7111
City Volunteer Program.....	261-8793
Fire Cadets	534-4488
Head Start Program.....	262-4040
Human Services.....	261-8806
Libraries.....	534-6623
Mountain Parks	495-5078
Municipal Volunteer Program	534-1687
Neighborhood Patrol Program	256-4303
Parks/Recreation.....	262-6862
Police Reserves Program	534-9000
Reading	256-4388
Senior Companion.....	256-3353
Senior Services	262-7379
Voter Registration	
Maricopa County.....	506-1511
Water	
Emergency (nights, weekends, & holidays)	261-8000
Office Hours 8 a.m. – 5 p.m., Monday – Friday: City Services Bill (past & current) ..	262-6251
New Accounts & Turn-offs	262-6251
Pressure or Quality.....	262-6251
Stormwater Hotline.....	256-3190
Water Conservation	261-8367
Water in Streets/Irrigation Flooding..	262-6251

Water (continued)

- Water Leaks, Broken Hydrants & Broken Water Mains..... 262-6251
- Water Meters & Taps 262-6551
- Water Safety Hotline** .534-POOL (534-7665)

Weeds/Grass Over 6 Inches High..... 534-4444

Women's Commission..... 262-7716

Youth Programs

- Library (Burton Barr)..... 262-6625
- Parks and Recreation
 - After-School Programs..... 262-7370
- Youth & Education..... 495-0314

Zoning

- Rezoning Applications262-7131
- Variances and Use Permits.....262-7131
- Violation Complaints534-4444

Online service requests and service information:
phoenix.gov/atyourservice
 602-262-7176,
 en español al 602-262-7492

DISTRICT 1

Effective January 2013

